

### SUMMIT COUNTY PUBLIC HEALTH

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## Appendix 1

Additionally, the following requirements to be set forth in subsequent local public Health orders as may be amended.

All transient lodging facilities shall complete the online <u>Summit County Business Physical</u> <u>Distancing Protocol</u> form (formerly titled Summit County Business Social Distancing Protocol) either: 1) prior to opening if allowed to open pursuant to this Order, or 2) by June 1, 2020. This document outlines safety measures each business will adopt to mitigate the transmission of COVID-19 in the facility. Measures include requirements for health screenings, cleaning/disinfecting, use of face covers, physical distancing, education and others. Physical Distancing Protocol measures must be followed at all times.

Summit County transient lodging community shall comply with these protocols and procedures with advice and guidance from the CDC, American Hotel & Lodging Association (AHLA) and Vacation Rental Management Association (VRMA)

# **General Guidelines**

The completed PDP form and associated public directives must be made available upon request, and placed in a conspicuous location at each property to be available for rental. In those locations with a central reservations office, the form shall be posted at or near the entrance of the office and shall be easily viewable by employees, customers and others on site.

Summit County transient lodging community shall observe the protocols and procedures with advice and guidance from the CDC, American Hotel & Lodging Association (AHLA) and Vacation Rental Management Association (VRMA)

### **Physical Distancing and Protective Measures:**

- 1. Provide outreach and signage, as well as appropriate space configuration to ensure at least 6 feet of physical distancing for guests, employees and anyone who enters lodging properties (including construction workers, maintenance, vendors, suppliers, inspectors, etc).
- 2. Protective Measures, including mandatory masks, health screenings, PPE and other measures.
- 3. Guests, employees, vendors, suppliers, will be required to wear masks or facial coverings in common areas indoors and anywhere that 6 feet of physical distancing can't be maintained. Signage shall be posted for the benefit of employees, guests in compliance with the minimum requirements of the Summit County Public Health Order. Self-certification, and health screenings shall be required to ensure that no one who is ill is allowed to enter our properties. Employees and staff have access to PPE appropriate for their job per the industry approved protocols (this may include gloves and other PPE

items). Each property will evaluate what other protective measures are needed depending on their unique layout, configuration and business need.

#### **Guest Education:**

1. Guests shall be advised of their responsibilities to wear a mask, physically distance, wash their hands and practice good hygiene, report symptoms and stay home when they're sick.

## **General Facility Operations:**

- 1. Cleaning/Disinfecting shall be done following CDC guidance when available
  - Know the difference between cleaning, sanitizing, and disinfecting:
    - Cleaning removes dust, grease, and dirt from a surface by scrubbing, washing
      and rinsing. Clean with soap and water prior to sanitizing or disinfecting
      whenever the surface is soiled and as possible.
    - o **Sanitizing** reduces the bacteria identified on the product's label on surfaces, this is appropriate for food contact surfaces as it is low enough to dissipate, we don't want chemicals in our food.
    - Disinfecting destroys or inactivates both the bacteria and viruses identified on the product's label (like influenza and rhinovirus) on hard, nonporous surfaces.
  - Frequent, thorough and scheduled cleaning and proper disinfecting of all high touch areas required.
  - Check restrooms regularly and clean and disinfect based on frequency of use.
- 2. With the exception of central public lobbies, all common areas shall be locked off from public use. For the use in this request, common areas shall include (by way of example and not limited to) work-out rooms, saunas, swimming pool areas, common use hot tubs and spas
- 3. Meeting rooms and conference rooms shall be available for use to the extent that the gathering of persons using these facilities shall comply with the maximum group number and physical distancing requirement as may be in effect as the result of a local public health order as may be amended.

## **Additional Minimum requirements:**

- 1. Discontinue housekeeping services during guest stays to prevent transmission between rooms
- 2. Between guests include a complete change of towels, linens, pillow coverings, and guest consumable items
- 3. Ensure all hard surfaces and high-touch areas are completely disinfected with an EPA-registered chemical disinfectant when cleaning guest rooms
- 4. Consider providing guests with their own sanitation solutions, as may be available. Such wipes could alternatively be made available to the customer for purchase during check in process.
- 5. Endeavor to wait at least 24 hours before allowing any staff into any recently occupied unit be it a hotel style room, or dwelling unit

- 6. It is recommended that lodgers provide for at least 72 hours between rentals7. Food service must be in compliance with current applicable Public Health Orders governing restaurants and food service.