



Town of Frisco, Colorado Request for Proposals Video Surveillance System

Release Date: Wednesday, December 15, 2021

Questions Due: 4:00pm, Wednesday, December 22, 2021

Responses to Questions: Wednesday, December 29, 2021

Questions and Answers

All questions concerning this RFP must be submitted by email to Diane McBride for the Town of Frisco, at dianem@townoffrisco.com by 4:00 pm, Wednesday, December 22, 2021. Addenda and responses to questions will be distributed by Wednesday, December 29, 2021. Please check the Townwebsite for any addendums to the RFP.

The following questions were received via email to Diane McBride, dianem@townoffrisco.com, on or before 4pm on Wednesday, December 22, 2021. Questions are in black. Responses are in Red.

- 1) For install – do you need wiring as well or just hanging cameras? **We just need the cameras, we will provide the cabling and supplies needed to mount. Please see Addendum #1, removal of the install.**
 - a. If wire needed, cat6 okay or do you want cat6a? **Please see Addendum #1, removal of the install.**
 - b. Plenum or non-plenum? **Please see Addendum #1, removal of the install.**
- 2) How soon after purchase do you want installation? Weather pending I imagine. **Please see Addendum #1, removal of the install.**
- 3) I am not sure how to provide pricing for the bid alternative item 6. **Please see Addendum #1, removal of the install.**
- 4) Can you provide more information about the locations, existing conditions, and expectations. **Please see Addendum #1, removal of the install.**
- 5) Due to the security vulnerabilities of cloud-based data storage, is a local hard drive for data storage an acceptable option? **No. We do not want storage replacement costs**
- 6) Are plans available for determining camera and cable requirements if bid alternate install is required? **Please see Addendum #1, removal of the install.**

- 7) How many buildings will have cameras systems integrated within them? **6-7 buildings. Please see Addendum #1, removal of the install.**
- 8) If there are multiple buildings, how many cameras will be located at each building location? **2-10 cameras per building to include entrances + cash handling/POS areas.**
- 9) How many network switch ports are required at each network switch/building location? **Please see Addendum #1, removal of the install.**
- 10) Are multiple network closets available for network switch placement at each facility, or just one? **Please see Addendum #1, removal of the install.**
- 11) Are all camera placement locations within 300 feet of network switch locations? **Please see Addendum #1, removal of the install.**
- 12) Are all network switch locations located within climate-controlled facilities, or are outdoor network switch locations required? **Please see Addendum #1, removal of the install.**
- 13) Are network racks already installed at network switch locations, or is vendor required to provide network rack hardware? **Please see Addendum #1, removal of the install.**
- 14) Is UPS power required for each network switch? If so, what are the UPS requirements, i.e., what sort of timeframe is required for power backup? **Please see Addendum #1, removal of the install.**
- 15) Is power surge equipment for cameras located outdoors required? **No**
- 16) Are remote workstation and viewing stations/displays required to be provided by vendor? **No**
- 17) If bid alternate install is required, will vendor have to include wire/fiber interconnectivity between building facilities? **Please see Addendum #1, removal of the install.**
- 18) Is contractor responsible for all conduit/back boxes/raceway/pathway infrastructure for this project if bid alternate install is selected? **Please see Addendum #1, removal of the install.**
- 19) A product demonstration/presentation is highly recommended. With whom would we schedule that with? **Town of Frisco staff including our Public Works/Buildings Division, IT, Communications Department and myself**
- 20) May we please request a town site map marked with the locations of the (50) cameras, as well as where the head end equipment will be installed? This will assist us in determining the correct lengths of CCTV CAT6 Cables required for our "Alternate" cost bid. **Please see Addendum #1, removal of the install.**
- 21) Does the Town of Frisco want the vendor to supply equipment and delivery of the proposed solution, or just equipment and maintenance? **Just cameras and maintenance**
- 22) Do any of the cameras need to be intrusion proof? **Yes; outdoor ones need to be intrusion – proof/tamper resistant**
- 23) Do you need any license plate cameras? **no**
- 24) Can you provide floorplans/drawings/as-builts of these sites? **Please see Addendum #1, removal of the install.**
- 25) Do the drawings show where the IT closets/ network switches are located ? If not can that information be provided? **Please see Addendum #1, removal of the install.**
- 26) If you had to estimate, would you anticipate that all cable runs are within 300 feet of a POE switch? **Please see Addendum #1, removal of the install.**
- 27) What is the video management system being used? Do you have any requirements regarding the cutover/transition from the existing Video Management Systems to the requested new system? **Nothing currently exists**
- 28) In general, is there ceiling tile in most areas of these buildings? Would an engineering report be available to reference regarding fire rated walls and ceilings? In general what material is being used on the exteriors of buildings? **Please see Addendum #1, removal of the install.**

- 29) Do you have sufficient network switches for the anticipated new cameras? **Please see Addendum #1, removal of the install.**
- 30) Out of the 50 cameras, how many have existing cameras in the requested locations? Would all new cabling be required for this project? **Please see Addendum #1, removal of the install. Any existing cameras will be removed.**
- 31) Do we need a scissor lift to reach any of the cameras, and if so, will the Town of Frisco have one we can use? **Please see Addendum #1, removal of the install.**
- 32) How many buildings will be involved with the 50 camera locations? **6-7**
- 33) Are any of the 50 cameras targeted to be used for traffic or public area surveillance? **Not traffic; yes public area surveillance**
- 34) Is it possible to obtain a layout of the buildings where the 50 cameras are to be located? This would assist in making sure that we are specifying the proper device and coverage that meets the specific need? Or is it your intention to further refine the need at a later date and are looking for pricing and solution comparisons? **Please see Addendum #1, removal of the install; may be looking at a later date for further expertise**
- 35) Will installation services be required? Or will the Town's personnel do the installation? Will the town provide the needed network cabling to the camera locations or is that to be included? If it is to be included, layouts would be needed to provide accurate pricing. **Please see Addendum #1, removal of the install.**
- 36) In your details, you specified, "Up to 365 days of retention on the cameras themselves", Are you planning on the cameras only recording on motion events or continuous and at resolutions of up to 4K? Most cameras do have onboard storage via an SD card, but not to the quantity to handle 365 days at 4K. That may require an external storage device attached to the cameras themselves.? **Please see Addendum #2; we want the ability to retain all footage for 30 days on the physical camera, and 365 days of retention on the cloud-based video management system.**
- 37) Later in the details, you mention a, "Minimum of 30 days of storage. Can you clarify what you would like to retain, and of the retention, how much must be on the physical camera itself and not in the end Video Management solution? **Please see Addendum #2; we want the ability to retain all footage for 30 days on the physical camera, and 365 days of retention on the cloud-based video management system.**
- 38) Is it the Town's intention to purchase and install all equipment at one time, or phase the installations in by building. **Purchase all equipment at one time; Town of Frisco staff will do the install**
- 39) I came across the RFP for the City of Frisco and wanted to see if the city is still open to considering alternative video surveillance solutions as part of the RFP process? **Yes**