

TOWN OF FRISCO

Water Rate Increase

Water Rates

Frisco Town Council approved a water rate and tap fee increase in June 2019. The proposed increases were approved in order to properly budget and plan for anticipated capital improvements, keep up with rising operating expenses, and encourage conservation. Concurrently, Frisco Town Council also approved a generous new water efficiency program to benefit water customers who want to improve their own personal water infrastructure.

What will the fee changes be?

Base rate - paid by each water user to pay for ongoing operating expenses and capital improvements

- The base rate increased 5% from \$52.09 to \$54.69 on 10/1/2023
- The base rate no longer includes up to 18,000 gallons of water
- The base rate will increase 5% annually on October 1st of each year through 10/1/2024

New water rates per 1,000 gallons starting on 10/1/2023

- Tier 1 – 1 to 8,000 gallons: \$1.37 per 1,000 gallons
- Tier 2 – 8,001 to 16,000 gallons: \$2.72 per 1,000 gallons
- Tier 3 – 16,001 to 50,000 gallons: \$4.86 per 1,000 gallons
- Tier 4 – 50,001 or more gallons: \$6.08 per 1,000 gallons
- These water rates will increase by 5% annually on October 1st of each year through 10/1/2024

Tap fees - a connection fee for new water service

- Tap fees increased from \$6,296.96 to \$6,926.66 on 10/1/2023
- Tap fees will increase by 10% annually on October 1st of each year through 10/1/2024

When will you see this on your bill?

This increase will appear on your 4th quarter bill, which includes October, November and December 2023, and this bill will arrive during the first week of January 2024 and will be due on January 31, 2024. The Town of Frisco has partnered with Xpress Bill Pay where you can not only pay your current water bill, but also see your water bill history and use that information to calculate the impact of the rate changes in the 4th quarter. **Visit [FriscoCOWater.com](https://www.friscocowater.com) for more information about Xpress Bill Pay.**



TURN OVER FOR INFORMATION ON
WATER EFFICIENCY & CONSERVATION PROGRAMS

TOWN OF FRISCO'S

Water Efficiency & Conservation Programs



Can you spot the water hog in this photo?

Did you know that if a family of four simply replaces a toilet installed in 1993 with a current WaterSense approved toilet, they could save up to 16,000 gallons of water annually?

Frisco Town Council also approved a program in June 2019, intended to provide rebates for water users who replace older inefficient fixtures. This program joined the popular indoor and sprinkler efficiency checkup programs already in place.

Start At the Tap: Fixture Rebate Program

This water efficiency rebate program encourages Frisco water users to improve their own personal water infrastructure by offering up to \$100 when they replace an older inefficient fixture with a WaterSense approved fixture. These fixtures include toilets, faucets and showerheads.

- Up to a \$100 rebate per device is available for a maximum \$1,000 in rebates per location.
- The \$100 rebate per fixture may not exceed the price of the fixture.
- Rebates will be available for WaterSense approved fixtures purchased as of January 1, 2019 with proof of purchase. Location inspection will be required.
- An online rebate form is available at [FriscoWater.com](https://www.friscowater.com).
- There are a limited amount of rebates available.
- More information about WaterSense approved fixtures may be found at [EPA.gov/watersense](https://www.epa.gov/watersense)

Tame the Tap: Indoor Water Efficiency Checkup

Sign up for a water checkup, focusing on faucets, toilets and showerheads, the biggest water users inside the home. This checkup includes free direct installs and rebates for homeowners who complete a recommended water efficiency project. Sign up now- checkup availability is limited. You may sign up for this free program at [FriscoWater.com](https://www.friscowater.com).

Slow the Flow: Sprinkler Efficiency Program

Take advantage of free sprinkler efficiency consultations, which include an inspection and customized watering schedule to keep your lawn (at home or at your business) healthy without overwatering. Sign up now - consultation availability is limited. You may sign up for this free program at [FriscoWater.com](https://www.friscowater.com).